Appendix 1

GEDLING

PLAN

2020-2023

Examples of Achievements and Activities

During

Quarter 2 - 2021/22

Cohesive, Diverse and Safe COMMUNITIES

Promote and encourage pride, good citizenship and participation

NHS GoodSam Integration and Learning Pilot - Although the future of the NHS Volunteer Responders scheme in its current form will be coming to an end, the Council continues to work with VCSE, health and local authority partners to share the learning from the evaluation of the scheme in Gedling, and to advocate for the coordination of volunteer opportunities across the County. Nottingham CVS are concluding the evaluation of the programme in Gedling and will present the findings to the Personalisation Board of NNE CCG in October and to HAG partners. The Council continues to engage with NHS Improvement to influence the future direction of the national scheme and draw in support for the VSCE sector locally.

Gedling community money advice meeting - Community money advice services reps including St Wilfreds Church Mapperley, The Kings Church Arnold, The Ark, Carlton Food Bank hub, GBC CSC outreach and CA Nottm and District were brought together to identify and share challenges and opportunities to address gaps in money and welfare rights provision as we emerge from Covid. The group will look at models including potential peripatetic Debt Advice Workers employed by CA Nottm and District to add value to the less resource heavy welfare rights offer. An immediate outcome has been applications to the GBC VCS recovery fund and NCC Social Recovery Fund by the Ark and Hope Nottm, and an application from The Kings Church to the GBC Fund for their money advice service and community café, thereby significantly enhancing debt and money advice provision for Gedling residents as we go into winter.

Members grants awarded - 36 grants in the region of £16k, have been awarded to various community groups for example, Arnold Swimming club, Bestwood Village Park Run, Richard Bonington Primary & Nursery School, Friends of Lowdham and Burton Joyce Stations, 1st Daybrook Brownies, Gedling football Club, Carlton Town Football Club, Burton Joyce Girls FC, Harmless, WE R HERE and GBC locality projects.

Community E Newsletters - Five Community E-Newsletters were circulated to 7k community contacts between June and September. Information Shared included Equality & Diversity Consultation, Two's Company befriending services, Nottingham & Nottinghamshire Dementia Well Pathway, The Core Centre activities and services, The Big Vax weekend campaign, Artspeak creative and digital workshops, Netherfield Food Club, Holiday Activities & Food programme, Notts Help Yourself, Pride of Gedling Awards, Ageing Well Day, Help is at Hand booklet, Health for Under 5's, Inspire Autumn learning programme. Funding Opportunities shared included Cash 4 Clubs funding, magic litter grants, Inequalities Small Grants Fund for Communities, Miner2Major community grant, The Local Connections Fund. Volunteering opportunities shared for Goosedale Sports Club, Nottinghamshire Healthcare Trust.

Gedling Community Hubs and Partners meeting - The second meeting of this wider community partnership group, which includes a number of faith organisations, reviewed the successful coproduction of the Holiday Activities And Food programme, received and responded to the launch on 20th of August of the GBC Covid -19 VCS Recovery Grant as well as the two NCC Recovery Grant opportunities.

Youth Council engagement with Gedling Young People's Consultation - Two meetings have been held with Gedling Youth Council members, who engaged with the Portfolio Holder for Young People and Equalities to develop some mission statements and an action plan to respond to the recent young people's consultation. Proposals for a Careers event next year were also discussed and ideas put forward about the format.

Gedling Caribbean Elders restart - The Caribbean Elders were supported in holding their first face to face session, which included an exercise session and discussion about future activities, Windrush compensation and consultation on a national Windrush memorial.

Launch of Gedling Covid -19 VCS Recovery Grant Scheme - Following approval by the Leadership and PF Holder for Community Development of the amalgamation of the Spacehive fundraising balances, SPRIING project underspends and our DEFRA CEV response allocation into a £50k grant pot, to enable community organisations to reopen and extend their services post-Covid restrictions, the grant application process was duly launched on 20th August. To date the following awards have been made, with a balance of just £7,305 remaining.

- St Wilfred's Church, Calverton £4,300
- Hope Nottingham for Carlton Methodist Hub £6,000
- Netherfield Forum/St Georges £6,000 •
- The Kings Church x 2 1. Money Advice 2. Community Café £6,000 total
- The Ark Phoenix Farm Open Door project £6,000
- Arnold Methodist Church MH Befriending project £1,000
- Salvation Army community café £2,445
- Eagles Nest Community Centre £3,950
- Emmanuel church £3,000
- St Marys Church Arnold £4,000 (top up of an early grant of £2,000 from the SPRIING underspend)

GBC Summer 2021 Events Programme - The events programme over the summer balanced the intention of the Council to provide family events and bring people together again, with the need to ensure activities operated safely and in line with current Covid guidance. The programme aimed to bring about greater opportunities to work collaboratively in community led settings, to reach the communities and individuals who would most benefit from participation, foster positive behaviour and engage much stronger investment from commissioned and community partners. The Service Level Agreement the Council has with Gedling Play Forum allowed for them to deliver activities at each of our events and to bring in other providers, partners and community organisations to provide appropriate activities alongside them in response to the needs of each community and venue.

- Events included:
 - Picnic in the Park This event took place at part of 'Love Parks' week and engaged around 300 families, over 200 children and young people and a significant number of the older community attended and enjoyed the various activities and music provided on the day.
 - Netherfield St Georges Centre This event was based over two sites, with music, arts and crafts and healthy eating themed activities taking place at the St Georges Centre.
 - Gedling Country Park Over 300 children and family members interacted with the activities on the day.

Reduce poverty and inequality and provide support to the most vulnerable

Family FOOD Clubs in Gedling Borough - Netherfield food club has now been in operation since July and is almost at capacity with an average of 30+ food boxes being made up each week. Conversations are still in place around the alterations needed to ensure that Killisick Community Centre can support the equipment needed to host the food club. Conversations have also started to take place in other areas of the Borough to identify locations as the Children's centres may not be the most appropriate location.

Holiday Activities and Food Coproduction with Community providers - Exceptional geographical spread, community delivery partners' engagement, value for money, targeting and quantity of FSM /SEND children achieved in the rollout of this challenging but rewarding initiative over the Summer – highlights as follows:

- There have been a total of 1277 attendances at the HAF sessions over the summer (980 Non SEND and 297 SEND), with over 725 individuals participating in the programme.
- The following provided activities across the Borough GBC Leisure (Calverton and Carlton), Next Level Coaching (Killisick and Bestwood Village), Mapperley All Stars (Gedling), Positively Empowered Communities (Killisick and Newstead Village), Netherfield Forum (Netherfield), JAPC ltd (Gedling), Koala clubs (Netherfield) and Ravenshead out of school club (Ravenshead). We also blended the offer into GBC events at Netherfield, Gedling Country Park and Arnot Hill Park with mixed success.
- Where activity providers were unable to provide food as part of their offer, lunches for the sessions was provided by the following: St Georges Centre Netherfield, Morrison's Community Champion, Gedling Country Park Café and the Newstead Centre.
- All providers have reported positive feedback in the programme and have expressed a desire to be involved in future work.

Social Eating Countywide engagement - Through the Food Insecurity Network the following themes have been highlighted as key areas of work across the County, Social Eating, Community growing and data mapping. As part of the COVID recovery fund an allocation of funding has been made available to support community food initiatives across the County. This therefore creates an opportunity to explore potential social eating opportunities in the Gedling area to help to address Loneliness and social isolation, subject to a successful funding application.

Temporary Accommodation - since cabinet approval in January for the temporary accommodation options appraisal, officers are now pursuing the purchase of 8 2/3 bedroomed properties and then leasing 7 2/3 bedroomed properties. Progress has been made and there are a number of bids that have been submitted for properties for sale and we are working on the options for some lease properties. Furthermore, officers also received approval to construct 17 units at the council owned sites at Burton Road and Station Road sites (7 of which are to be used for temporary accommodation).

Reduce anti-social behaviour, crime and the fear of crime

Consultation of the Department for Transport's "Statutory Taxi and Private Hire Vehicle Standards" - The Department of Transport produced a document in July 2021 entitled "Statutory Taxi and Private Hire Vehicle Standards" to examine ways that Local Authorities, such as Gedling Borough Council, could change their procedures to further protect the public. The Licensing Team in partnership with the Legal Department reported to Committee the content of the document and its potential impact on policies and standards for taxis licensed by Gedling Borough Council. This led to several officer and member/officer groups and a significant amount of work for the Licensing and Legal Teams to produce a set of questions to go out to the trade and the public for consultation. The project is still ongoing with a view to any changes being implemented in the New Year.

Netherfield Intensive Weeks of Action – Our Public Protection team completed 3 weeks of intensification in Netherfield during September/early October, in partnership with Youth Services, Notts Police, Notts Fire and Rescue and Jigsaw Homes. Patch walks were carried out to identify locations of concern for environmental crime including dog fouling, fly tipping, rubbish accumulations and areas of disrepair. Our Parks and Street Care team allocated a cleansing crew to the area and our engagement officers completed face to face engagement with retail premises to promote development of Shop Watch and shared information on basic crime prevention to reduce shop theft. Our Neighbourhood wardens also installed signs with regard to CCTV, Neighbourhood Watch, Burglary and Vehicle Crime.

High Performing COUNCIL

Improve the customer experience of engaging with the Council

Gedling Lotto 1st Birthday - Since its launch in September 2020, the Gedling Lotto has raised almost £19,000 for the local community and more than £6,400 has been given away in winnings. So far, more than 31 local groups have signed up and been using the Lotto as a fun and effective way to raise funds for their valued services in the community.

Provide efficient and effective services

Employment Tribunal - The HR team has provided effective support to a service area to successfully defend a claim of unfair dismissal heard by an Employment Tribunal.

Legal Services team award - our Legal Team received an award at the Lawyers in Local Government awards ceremony. The team won the Community Champion and Public Health Award for their outstanding efforts to support the council and the community through the Covid-19 pandemic, being recognised by the judges for their exceptional work.

Legal Services – new matters have increased by 70% from the same period last year.

Flood Grants - We have started payment of Flood Grants on our Flood Grant Scheme which was set up to assist households damaged in Storm Ciara and Dennis in February 2020. The grant (funded from central government and administered by us) assists householders with the installation of flood prevention measures to protect properties from similar flooding events in future.

Customer Services – our Customer Services team have continued to maintain excellent targets throughout the second quarter.

Building Control Excellence - One of our Building Control Partners has been selected as a regional Local Authority Building Control Building Excellence Awards winner and is a shortlisted finalist for our <u>People and Place Awards 2021</u>, in the category of Best Residential & Small Commercial Designer.

Robust Planning Decision Making - Six planning decisions have been defended following appeals made to the Planning Inspectorate and a decision has been upheld following a High Court review.

Garden Waste - After the Revenues service provided a huge amount of additional resource to this area at the beginning of the year, we have continued to administer a large number of new customer accounts and changes as well as more recently a cancellation project to facilitate the garden waste system being moved over to a new platform.

Blocked Streets review – a review was undertaken of the issue of 'parked vehicles blocking streets', which prevents refuse vehicles emptying the bins, resulting in 'missed bins'. Engagement with partners and the County Council has taken place, along with a review of the whole system to ensure it is as robust as can be, in dealing with this issue.

Maintain a positive and supportive working environment and strong employee morale

Agile Working - A report was been presented to Senior Leadership Team including details on what IT equipment is needed and how we can better set up staff for working away from the office. We have approved the budget for this and will begin rolling this out to staff in the near future.

Improve use of digital technologies

Projects and Upgrades - A number of projects and upgrades have been completed within IT including Windows 10 migration to new version, extension of Civic Centre Wi-Fi to whole building, successful DR Rehearsal, Terminal 4 (Web Content management) Migration and Upgrade, replacing of BACS solution (Bottomline) with AccessPay and obtaining PSN CoCo Compliance Certificate.

Vibrant ECONOMY

Provide more homes

Vale Road and Rolleston Drive – there has been good progress during quarter 2 with Vale Road and Rolleston Drive, both of which are delivering affordable houses (44 houses and 131 houses respectively).

Self-build Matchmaker Service - Our self-build matchmaker service, launched in August 2021, aims to match landowners who are considering selling their land with people who want to build their own home within Gedling Borough.

2021 Housing Delivery Action Plan - The action plan analyses the key reasons for the under-delivery of the Council's housing requirement and identifies positive and proactive measures the Council intends to undertake to increase delivery of new housing.

Drive business growth, workforce development and job opportunities

Employers Event - Gedling Borough Council and Arnold Jobcentre Plus hosted a free event at Eagle Square in August to engage with residents looking for a new work opportunity, whether that be help with training to take the next step on a career path or even a new job. Attendees were able to find out about some of the opportunities available and speak to both training providers and employers on the day. CT Skills, Futures, Inspire, Jigsaw Homes, Balfour Beatty Construction and many more were in attendance.

School Events – The Economic Growth and Regeneration team held two school events at Carlton Le Willows – mock interviews and speed networking (all Covid secure) and helped support a further event at Carlton Academy.

Support for Businesses - The Retail Business Advisor continues to engage with businesses in all the main retail areas within the Borough and support the safe re-opening of the high street. The Small Business Advisor has been re-commissioned for a further two years. She has supported 23 businesses in the last quarter, who were seeking business advice. There have also been four land and building enquiries.

Continued Grant Payments - The Revenues team continues to play a vital part in the Business Grants team that administers the ever changing Covid-19 business grants throughout the varying tiers, lockdowns and re-opening periods. The team has worked with 17 different grant schemes to date which have all been managed and administered to support businesses in the community. The Revenues Services team and the Financial Services team are administering these grants whilst still meeting statutory deadlines and maintaining performance in the day to day functions.

Grant Reconciliation - As well as managing the outgoing payments of grant funding, regular reconciliations must be done to ensure accurate spending of Government funds. To meet Government deadlines, in September, a large scale reconciliation exercise took place covering 7 of the grant schemes the team has administered over the recent months. This exercise took a huge amount of officer time but was successfully completed while maintaining service in all other areas.

Changes to Relief - From 1st July 2021 the previous 100% business rates discount for properties in the retail, hospitality and leisure and nursery sectors was cut to 66% with certain cap values. The Revenues team managed to work with a new software update which enabled the discount change and cap to be applied to properties impacted. Amended bills were issued with explanation inserts to provide as much information to the rate payer as possible.

Create thriving and vibrant town and local centres

Arnold Market development - Works on the steel frame of the new building at the market have been completed ready for the next stage. A "topping out" ceremony took place at Arnold Market Place during August, an occasion which traditionally takes place to mark the last steel beam of a new structure being installed. For the first time, the complete structure of the building is now visible, giving an idea of the scale and what the building will look like as it moves on to the next phase of construction, which includes brickwork, stairs, floors, windows and the installation of the building's roof.

Carlton Square development - Significant progress has been made with the Carlton Square improvement scheme and the construction works have started, with works due to finish next quarter

Sustainable ENVIRONMENT

Provide an attractive and sustainable local environment that local people can enjoy

Killisick Park Refurbishment - Works at the Killisick Recreational Ground in Arnold started early September, and are expected to be completed by the end of October. The park will be refurbished with new equipment, including a 30m zip line, basket swing, roundabout and multi play unit, as well as accessible play equipment such as a wheelchair friendly roundabout, pod swing, play house and more.

Improvements can be made thanks to funding from FCC Communities Foundation, a notfor-profit business that awards grants for community, conservation and heritage projects from funds donated by waste and resource management company FCC Environment through the Landfill Communities Fund. FCC Communities Foundation will be providing a grant. The funding bid was made jointly by Gedling Borough Council and The Friends of Killisick Park, a local residents' community group who undertook community consultation and identified a strong community need for the project.

New Tree Trail at Gedling Country Park - A new tree trail, complete with handcrafted wooden sculptures, was unveiled at a special ceremony at Gedling Country Park on in July. Gedling Country Park's British native tree trail is thought to be the largest trail of its kind and features 50 native British trees, selected for the site by The Friends of Gedling Country Park group. The trail, named the 'near' route, follows a circular 1.4km (0.87 miles) wheelchair accessible and pushchair friendly footpath. Work is already underway on the 'far' route, which takes a more challenging 2.7km (1.68 miles) trail further into the park and will feature an additional 25 trees, with the route expected to be ready this autumn. They were named 'near' and 'far' after coal seams in the area dating back to 1630, honouring the mining heritage of the site. In total, over 50 trees and accompanying signposts were dug-in by Gedling Borough Council park rangers, with help from the Friends of Gedling Country Park, volunteers and students from Brackenhurst College.

Byelaws for parks and open spaces – draft Byelaws were produced (but not yet adopted) following extensive internal and community consultation.

Green Lung Project for Digby Park and Gedling Country Park development plan was finalised and due to be promoted in the Contacts magazine at the end of October. 2-3 year project to include restoration of the tree trail on Digby Park, new seating, interpretation signage and tree planting.

Bestwood Country Park - Three new interpretation panels were installed at Bestwood Country Park. The project improves the visitor experience with educational information about the history and ecology of the park.

Georgia Drive Landscaping improvement works – Contract started in September, and works completed early October. Landscaping improvements include:

- Installation of two benches on gravel surface and a bird feeding station.
- Installation of a 2m strip of wildflowers along the boundary of Georgia Drive and the green space.
- Removal of approx. 100m2 of tarmac and replaced with topsoil and seeded with grass seed mix.
- A flat area ideal for the local residents to develop into a community garden.

Conserve, enhance, promote and celebrate our heritage

Carlton Hill Recreation Ground Memorial Woodland - A new Covid-19 memorial woodland at Carlton Hill Recreation Ground, Carlton, officially opened in July following a successful fundraising campaign. Organised by The Carlton Hill Community Action Group, the Gedling Borough Memorial Woodland has been created to remember the people of Gedling Borough who have tragically lost their lives due to the Covid-19 pandemic, and will be a place where people can pay their respects in quiet contemplation while enjoying the outdoor space. The memorial woodland includes native trees, wildflowers, seating areas, interpretation boards and a memorial. The group launched a fundraiser for the woodland online and received thousands of pounds in donations, as well as additional support with the installations and tree planting from Gedling Borough Council's Parks team.

Non-designated Heritage Assets - A full review has been undertaken of our local heritage list following the launch of a process to identify buildings that should be added and removed.

<u>Promote and protect the environment by minimising pollution and waste and becoming carbon neutral</u>

Gedling Green Homes Scheme - The targeted scheme to improve the energy efficiency of low income and low energy performance homes in Netherfield has made good progress in identifying, assessing, and signing up eligible households. 100% of the target private sector homes (35) for external wall insulation has been achieved. 100% of the target of 20 social housing properties for solar pv roof installations has been achieved. Further targeted promotional work including letter drops and door to door visits is ongoing to sign up the remaining eligible privately owned households to achieve the full target for solar PV roof installations.

The scheme is delivered in partnership with the council, Nottingham Energy Partnership who support the customer journey and EON who support the project management and deliver the scheme installations. Installations are due for completion before the end of March 2022.

Waste Policy – our waste policy has been drafted and consulted upon, and is now with Cabinet for authorisation.

HEALTHY lifestyles

Improve health and wellbeing and reduce health inequalities

Food hygiene inspections - The Food, Health and Housing team are making excellent progress in completing food hygiene inspections that were delayed following government guidance and restrictions during the pandemic. All 'A' and 'B' rated premises have been inspected ahead of the Food Standards Agency recovery plan targets for the end of March and June 2022. Officers are currently prioritising inspections of 'C' and 'D' rated premises that are due in accordance with the recovery plan before end of September and December 2022.

New food business registrations - The Food, Health and Housing team also successfully applied for Food Standards Agency funding and delivered a new project to contact all newly registered food businesses that emerged during the pandemic as the local economy adapted to the pandemic restrictions. 106 newly registered businesses were contacted in quarter 2. A new process was developed making more efficient use of staffing resource to assess new registrations to enable prioritisation of low, medium and high risk businesses for inspection in line with the council's statutory duties.

"Natasha's Law" - the Food, Health and Housing team have also been busy working with businesses during inspections and responding to enquiries to implement the new "Natasha's Law" requiring the full labelling of prepacked food which came into force on 1st October 2021. Officers have undergone additional training and are working with businesses to ensure compliance with their new legal duties to protect health of those suffering with food allergies. Further targeting of interventions and awareness raising is being developed for implementation in the near future to ensure key sectors of the food industry achieve compliance.

Health and Wellbeing E-Newsletter - Two Health and Wellbeing E-newsletters have been circulated during June and September to over 5900 recipients. Content in the Newsletters included the following: NHS Better Health campaign, HAF, One Step at a time, NHS COVID Vaccine Campaign, Change for life – Shake up your summer activities, Age UK social prescribing link worker role, Free Film making course for young people, Netherfield Food Club, ABL – Your health Your Way, The Macmillan beyond Diagnosis Gateway and the health for under 5s website.

NCC Grants awareness – NNE Gedling Social Prescribing Community Development Forum - The Community Partnerships Manager provided an overview and practical guidance session on the NCC Recovery Funds to this meeting and will follow this with an interactive funding workshop in November2021. These will be mirrored in other ICP Districts with other District leads being asked to arrange.

South Nottinghamshire NHS Integrated Care Partnership (ICP) District Council Partners Group - Gedling led Social Prescribing Districts meeting This quarterly meeting with ICP Community Development support partners focussed on cementing and enhancing good practice being developed by the Social Prescribing / Community Development approach in order to secure ongoing commissioning of the CDW resource – also galvanising support for the new Community Development Forums, PCN groups and providing district level follow on funding for groups that have benefitted from the ICP Grass Roots Growth Fund. The two NCC social recovery and food recovery funds were also shared for that purpose. An outcome of the two recent meetings has been a growing focus on embedding community engagement principles within each of District Councils. The CDW 2022/23 Funding submission above was shared and received support from all four Districts.

Gedling Health and Wellbeing Coproduction Partnership meetings This bi-monthly operational meeting of commissioned partners operating in Gedling met twice in quarter 2. Members received updated community ward by ward community groups and services information for each meeting and had the opportunity to add their own offers to the spreadsheet. At the meeting in July, partners were made aware of the upcoming community events programme and offered the opportunity to participate – as a result, Jigsaw Homes, ABL Your Health Your Way and the NCC Youth Service supported some of the events. Discussion about the Carlton Insight and wider Social Prescribing CDW work at the meeting resulted in NCC Adult Social Care undertaking priority engagement with GBC to take forward their transition to Local Area Coordination and an early intervention/preventative Social Prescribing approach. The meeting in September focussed on coproduction with the Community. Plans for GBC CSC Outreach, The review of the Holiday Activities and Food joint community delivery and coproduction approach with events, along with a scan of NCC funding opportunities to stimulate reopening of community services, led to a dynamic discussion about local hub based intervention opportunities and partners including Macmillan Health, CA Nottm and District, Jigsaw Homes and NCC Youth Service and more all agreed to engage with a planned World Food month community meal at the RHC, as well as in future collaborative delivery, i.e. money and welfare rights advice.

Trampolining Funding - Carlton Forum LC and Carlton Academy worked on a joint bid to the government's "Opening Schools Fund" to purchase two trampolines. The new equipment will be used to provide an after school option for disadvantage children at the Academy as well as delivering opportunities to be more active to the wider community. The new classes will start at Carlton Forum LC in November.

Holiday, Activity and Food Project - During the summer holidays both Calverton and Carlton Forum Leisure Centres provided activities for local children on free school meals. The children had access to various facilities including, arts and crafts, inflatable fun, football, badminton and swimming lessons. As part of the provision they also had access to lunch every day. The project was a government backed initiative and will hopefully be delivered again in future school holidays.

Launch of "Good Boost" - The water based programme Good Boost started at Carlton Forum Leisure Centre. Running on Wednesdays at 8.45am the sessions provide an opportunity for people suffering from musculoskeletal conditions such as arthritis and joint pain to get moving with gentle water based exercise in a fun and social environment. The activities are tailored to the individual and have been built by experts to reduce pain and improve strength and mobility.

Support physically active lifestyles

Carlton Le Willows – Improver running sessions – There were a total of 436 attendances at the Gedling Running Community improver running sessions this summer with over 56 individuals that attended at least one session. The sessions ran for 16 weeks over the summer with many of the individuals using the sessions to train for the Robin Hood Half Marathon. Despite the challenges of Covid, the overwhelming feedback from participants was positive and had a real impact on participants' mental health as well as physical health. As ever, there was a real spread in participants from those who can run 5km in less than 20 minutes to those who take 45 minutes but despite this, all participants were able to gain something from the sessions.

Lambley Lane Changing Pavilion Project – Gedling Borough Council has been awarded £91,279.00 from the Football Foundation towards the improvements of Lambley Lane Recreation Ground Changing Pavilion, subject to the acceptance of the grant conditions. This funding will enable local football clubs to deliver grassroots football in a positive environment.

Carlton Insight Physical Activity Project - The first Carlton Community Conversation was held on 29th September at St Pauls Church in Carlton and was supported by Hope Nottingham (Carlton Food bank), Age UK SP Link Worker for Carlton Area, Jigsaw Homes, Carlton Care coordinator, OSAAT co-ordinator, Active Health coach, Gedling leisure, church volunteers and local residents. This provided an opportunity to share the insight captured so far from local partners/stakeholders and initial conversation with residents and to check for any gaps in the information. The next steps from the meeting are to enable partners represented to support with conversations around physical inactivity and health and wellbeing with local residents in the Carlton area.

New Leisure Management System - Following a recent procurement process a new system has been secured that will be used to operate the leisure centres. The new system will be operational from April 2022 and will provide improved self-serve options for customers, better online capability and digital communications which will improve the overall customer experience.

New Bike Storage at Carlton Forum LC - Mangers at Carlton Forum Leisure Centre have worked in conjunction with Carlton Academy and Nottinghamshire County Council on a new bike storage facility at the site in an effort to encourage customers to cycle to the site and reduce carbon emissions

Increase recreational activities

Children's Summer Activities - Gedling Borough Council's summer holiday programme was launched, featuring lots of free and affordable activities to suit children of all ages and abilities. The fun activities included roller discos, snorkelling, arts and crafts, a picnic in the park event, and some special movie-related events. Events took place at venues across the borough, including at Arnold, Calverton, Redhill, and Carlton Forum Leisure Centres, The Bonington Cinema, Gedling Country Park and Arnot Hill Park.

Reduce levels of loneliness and isolation

Ward by Ward Gedling community services database - The Community Relations Team maintains a ward by ward database of community led and commissioned services available across the Borough as we emerge from Covid restrictions. Updates to this resource are shared on a bi-monthly basis with commissioned and community partners. In quarter 2, this update included 52 community venues offering 142 different services/activities. Feedback from commissioned partners has been very positive, resulting in several partners adding their own services to the register, and has also resulted a series of engagement meetings with NCC Adult Social Care leads to integrate their upcoming Local Area Coordinator and ASC Care Team staff resource into the Borough.